

As with most online applications, connectivity, user hardware, browser support and integration is critical to providing the best user experience. We work hard to make sure that the most popular systems represent **WebDCB** Online Banking properly and securely. Below is a summary of recommended hardware, browsers, and accounting software that we test and support.

Recommended Minimum User Hardware and Connection:

- Standard PC or Mac (*Pentium IV/1 GHz processor or higher/500 Mb RAM or greater*)
- Microsoft® Windows 98/ME/2000/XP/Vista/7 or Mac OS-X
- Cable, DSL or ISDN Internet connection (*dial-up supported for basic consumer users only*)*
- Preferred or supported browser for consumer users
- Preferred web browser ONLY for commercial users
- Security, anti-virus and Spyware updates applied
- A valid email address and telephone number

***Note:** Satellite cable connections often have difficulty supporting encrypted (HTTPS) applications. Because online banking is HTTPS encrypted for the safety of your financial information, some satellite cable connections may exhibit slow response.

Preferred Browsers by Operating System:

The following browsers have been tested and determined to provide the most complete, reliable user experience for **WebDCB** Online Banking. **WebDCB** Online security has also been optimized for these browsers. **Preferred browsers are required to properly support Q2 Commercial Banking customers.**

<u>Microsoft Operating Systems</u>			
Browser		Current Version	Download Location
Microsoft® Internet Explorer		7.x	http://www.microsoft.com/windows/ie/default.mspx

<u>Mac Operating Systems</u>			
Browser		Current Version	Download Location
Firefox (Mozilla)		3.0.x	http://www.mozilla.com/firefox/

Supported Browsers by Operating System:

The following browsers have been tested and determined to provide required functionality for **WebDCB** Online Banking. These browsers may show minor behavioral or cosmetic differences for **WebDCB** Online Banking, but generally support the use of the Retail Banking application and functionality. It is always recommended to use the latest browser version available from the provider.

Microsoft Windows Operating System 98/ME/2000/XP/Vista/7			
Web Browser	Desktop Icon	Version	Download Link
Internet Explorer		7.x, 8.x	http://www.microsoft.com/windows/ie/default.mspx
Mozilla Firefox		3.x,	http://www.mozilla.com/firefox/
Apple Safari		4.x	http://www.apple.com/support/downloads/
Google Chrome		4.x	http://www.google.com/chrome/
AOL Browser		9 SE	http://free.aol.com/tryaolfree/cdt.adp?699577

Apple Macintosh Operating System OS-X			
Web Browser	Desktop Icon	Version	Download Link
Apple Safari		1.3.x, 2.x, 3.x, 4.x	http://www.apple.com/support/downloads/
Mozilla Firefox		3.x	http://www.mozilla.com/firefox/
AOL Browser		10.3.x	http://free.aol.com/tryaolfree/cdt.adp?699577